



YWCA Toronto
TRANSFORMS LIVES

2017 STATISTICS SUMMARY



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CHARITABLE BUSINESS NUMBER: 10822 9865 RRO001



YWCA Toronto 2017 Statistics Summary

Association Statistics

13,353 individuals were served by YWCA Toronto programs in 2017

Age Breakdown:

563 children aged 0-4 (4.2%)
 1,070 children aged 5-11 (8.0%)
 2,404 youth aged 12-24 (18.0%)
 9,046 adults aged 25-64 (67.7%)
 252 seniors aged 65+ (1.9%)

Gender Breakdown:

11,076 females (82.9%)
 2,241 males (16.8%)
 36 gender diverse (0.3%)

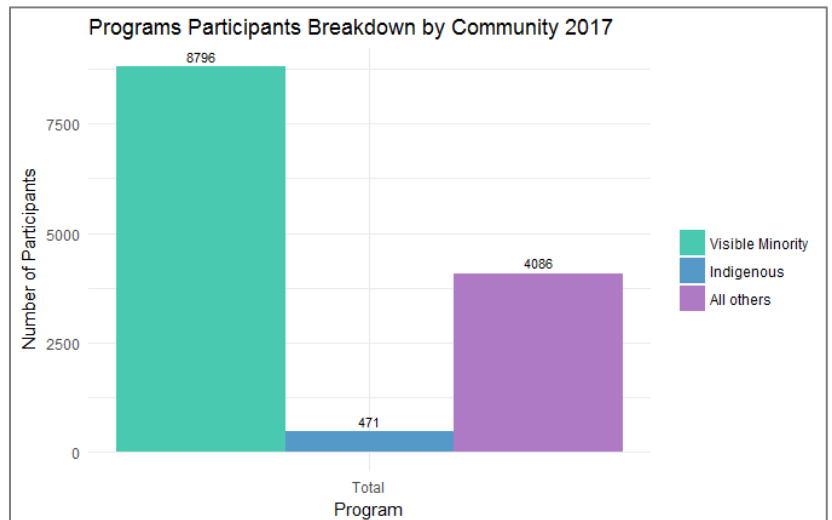
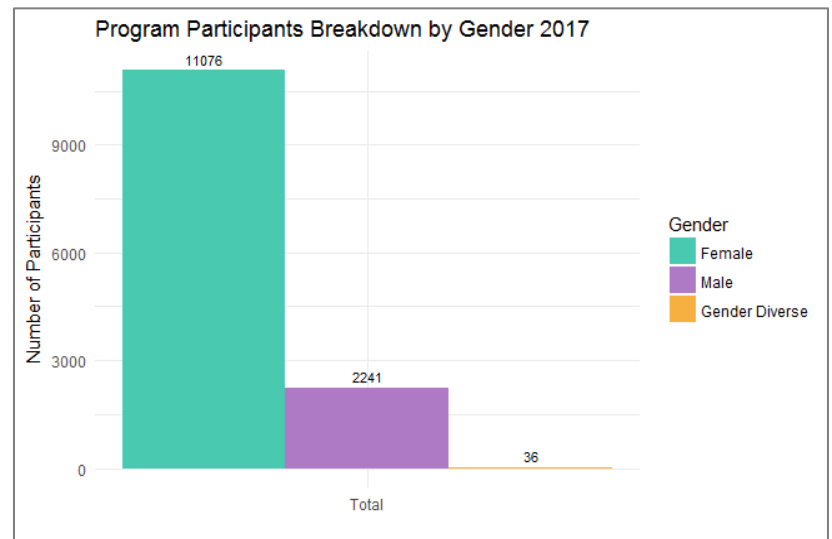
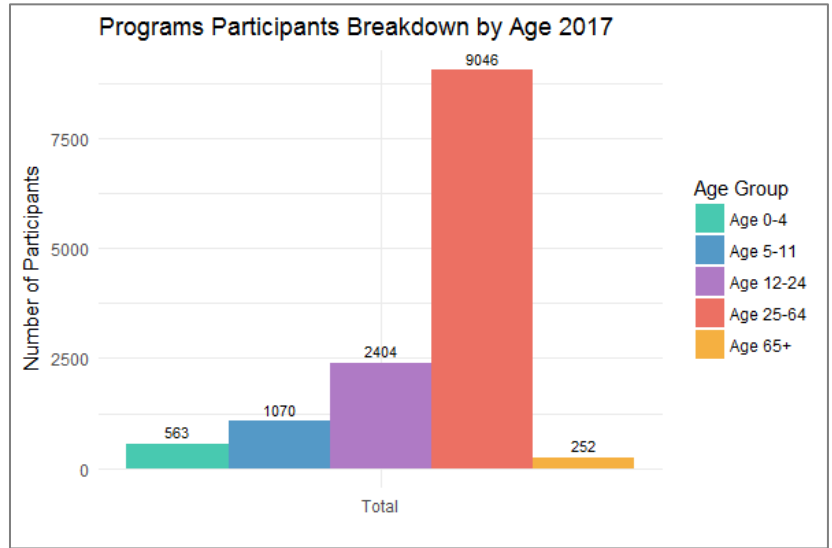
Community Breakdown:

8,796 identified as members of visible minority communities (65.9%)
 471 identified as members of Indigenous communities (3.5%)

Volunteers:

413 volunteers contributed 14,641.6 hours to Employment and Training, Housing and Support, and Girls and Families programs.

Across the Association - Philanthropy and other administrative volunteers included - there were 682 volunteers that contributed 20159.6 hours in total.



2017 Activity Tracking Numbers - Total Association

155,734	Meals served
85,060	Snacks served
16,227	Shelter spaces provided
37,261	One-on-one counselling sessions/supports
831	Group counselling sessions
1,399	Education/training sessions
2060	Workshops
6378	Referrals
457	Home visits
798	Outreach visits
1340	Social/recreational sessions
40,264	Transportation supports (i.e. TTC tokens)
173	Knowledge products developed (e.g. publications, presentations)
22,932	Knowledge products distributed (e.g. publications, pamphlets)
23	Research projects supported
122	Community events held
565	Community collaborations supported

Employment and Training Programs

7,937 individuals were served by Employment and Training Programs in 2017.

Age Breakdown:

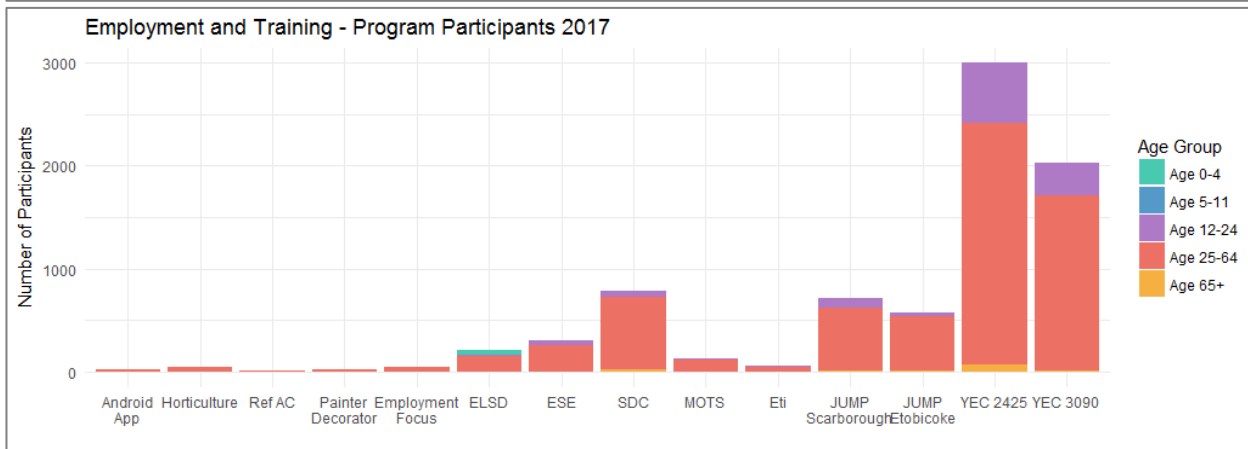
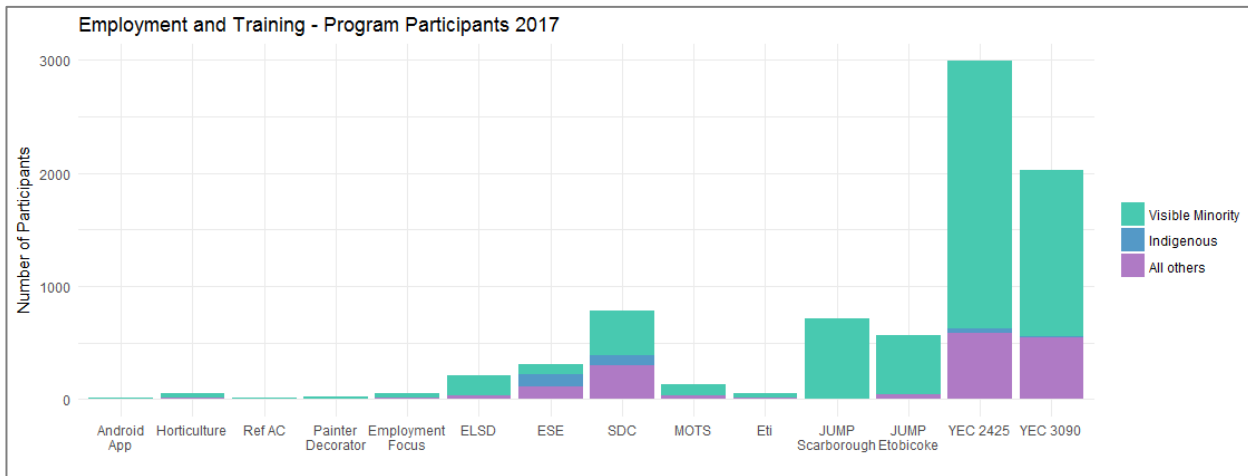
- 47 children aged 0-4 (0.6%)
- 0 children aged 5-11 (0%)
- 1,166 youth aged 12-24 (14.7%)
- 6,603 adults aged 25-64 (83.2%)
- 103 seniors aged 65+ (1.3%)

Gender Breakdown:

- 6,630 females (83.5%)
- 1,298 males (16.4%)
- 9 gender diverse (0.1%)

Community Breakdown:

- 5,965 identified as members of visible minority communities (75.2%)
- 246 identified as members of Indigenous communities (3.1%)



Girls and Families Programs

2,823 individuals were served by Girls and Families Programs in 2017.

Age Breakdown:

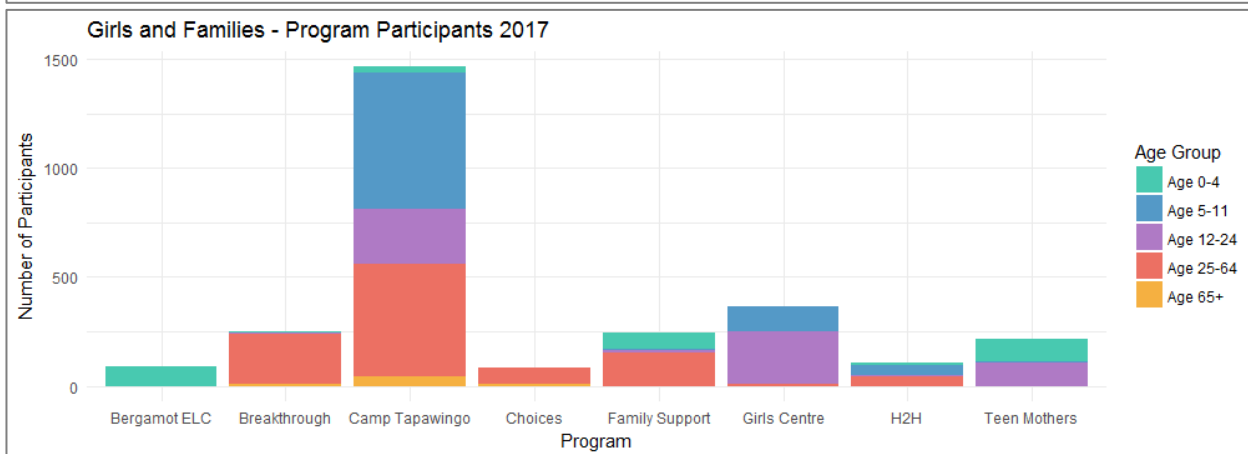
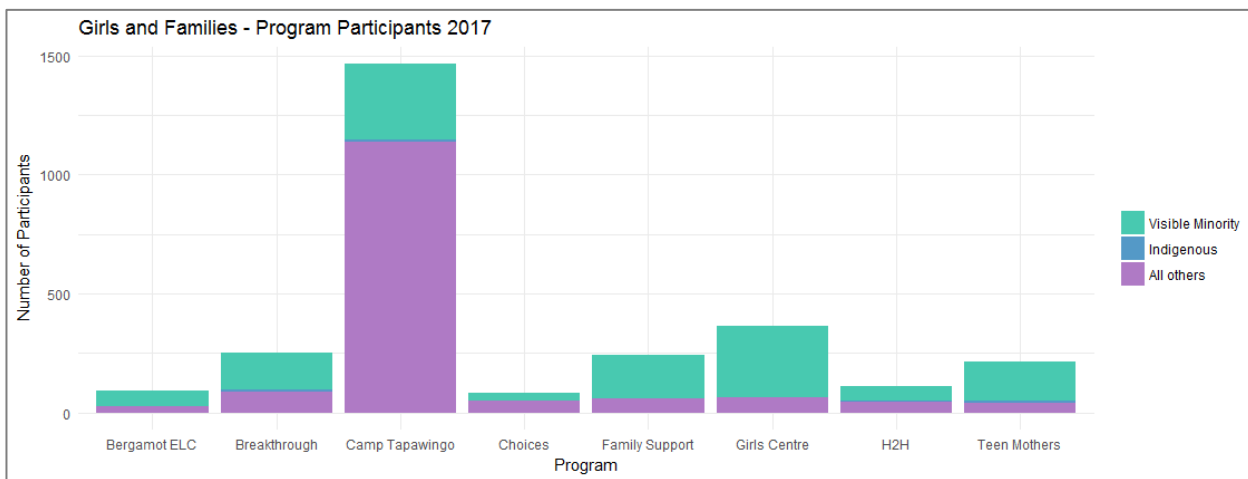
- 311 children aged 0-4 (11.0%)
- 798 children aged 5-11 (28.3%)
- 632 youth aged 12-24 (22.4%)
- 1,024 adults aged 25-64 (36.3%)
- 58 seniors aged 65+ (2%)

Gender Breakdown:

- 2,286 females (81.0%)
- 536 males (19.0%)
- 1 gender diverse (0.04%)

Community Breakdown:

- 1,283 identified as members of visible minority communities (45.4%)
- 27 identified as members of Indigenous communities (1.0%)



Housing and Support Programs

2,593 individuals were served by Housing and Support Programs in 2017.

Age Breakdown:

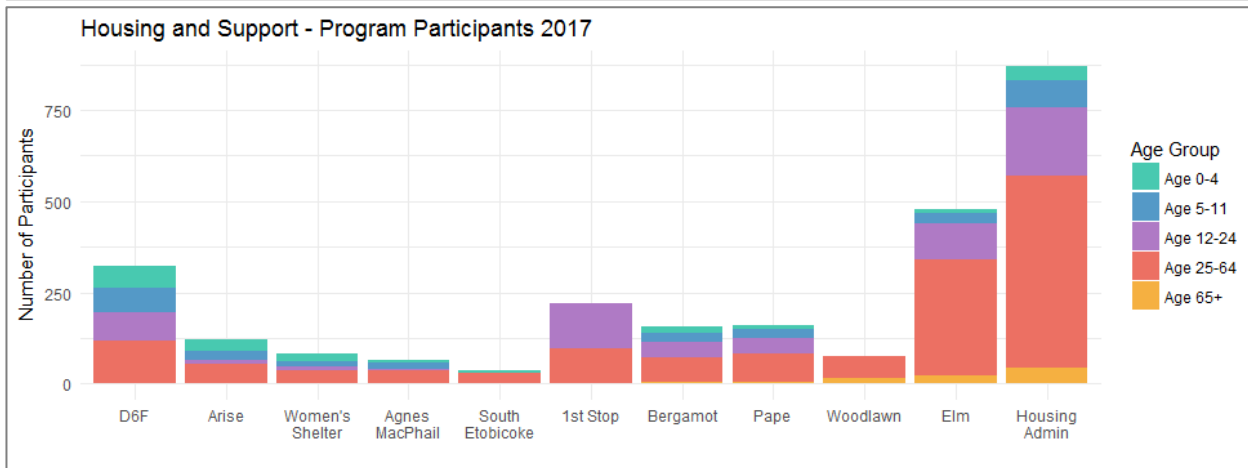
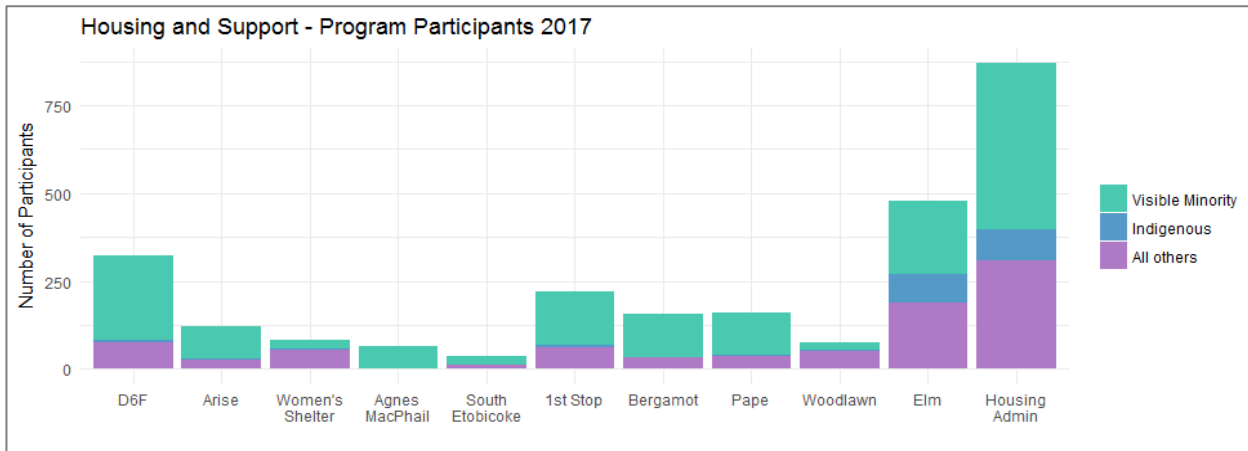
- 205 children aged 0-4 (7.9%)
- 272 children aged 5-11 (10.5%)
- 606 youth aged 12-24 (23.4%)
- 1,419 adults aged 25-64 (54.7%)
- 91 seniors aged 65+ (3.5%)

Gender Breakdown:

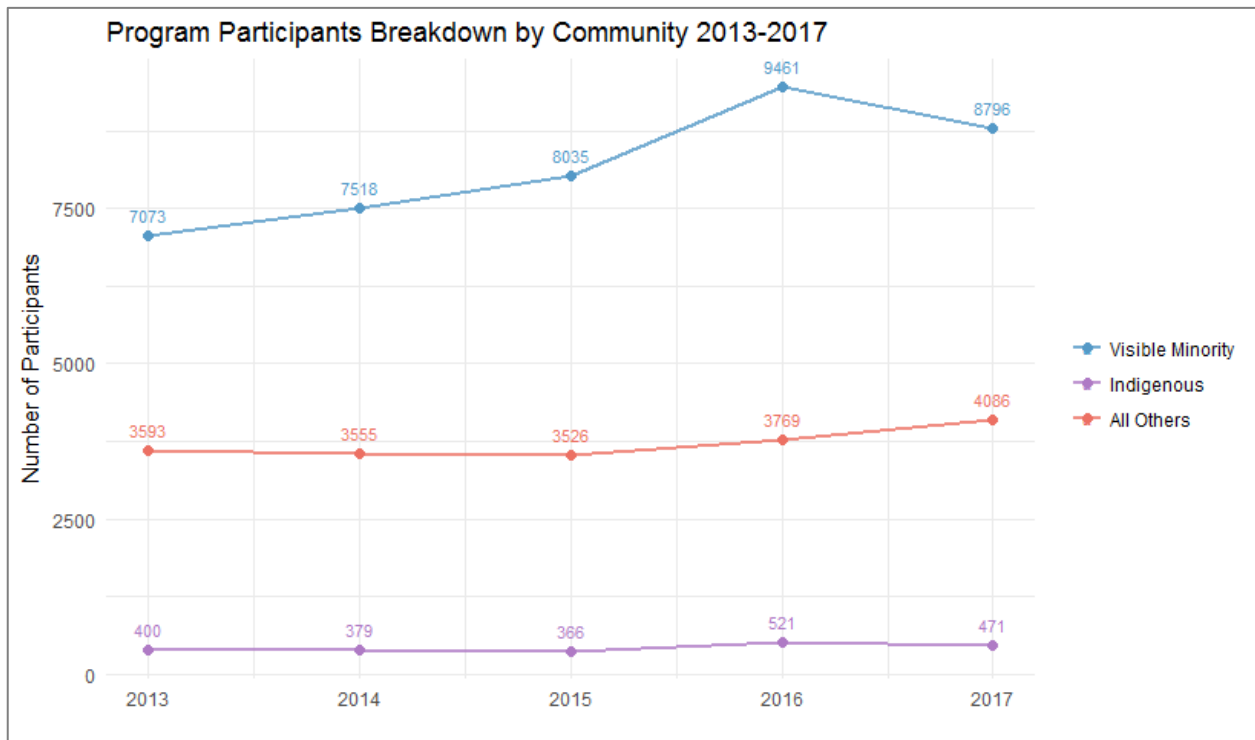
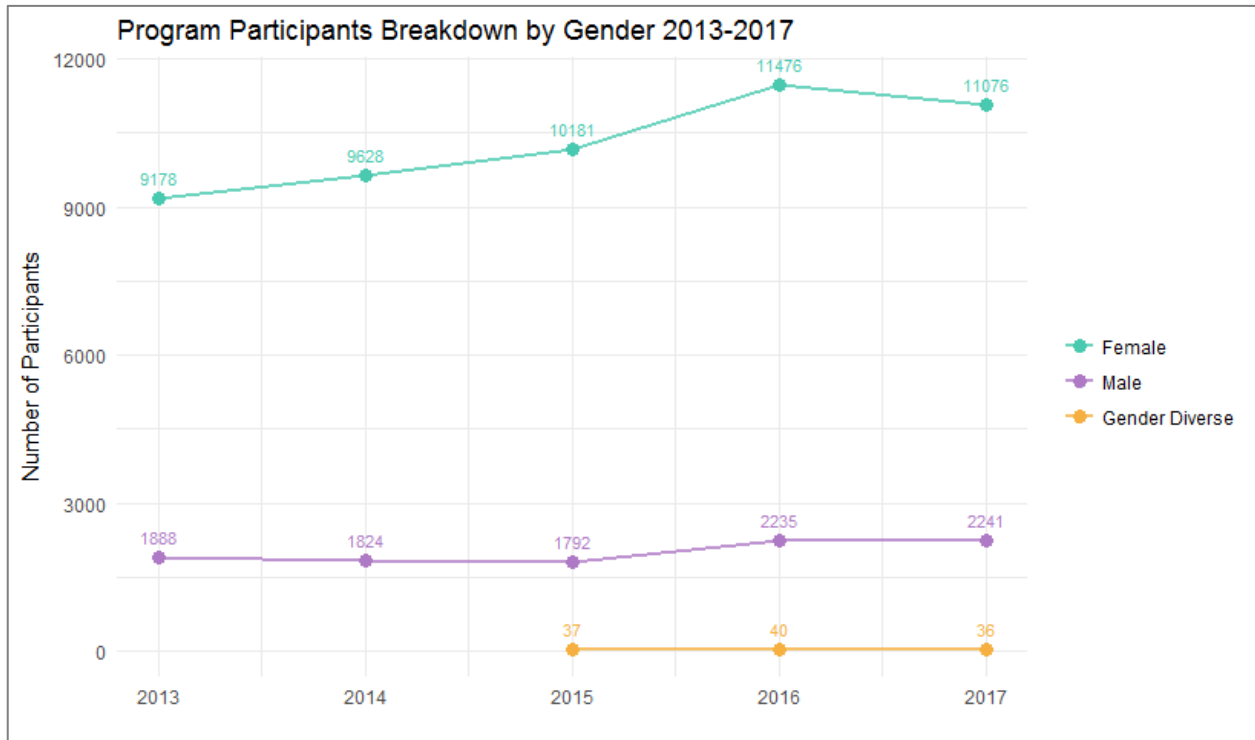
- 2,160 females (83.3%)
- 407 males (15.7%)
- 26 gender diverse (1.0%)

Community Breakdown:

- 1,548 identified as members of visible minority communities (59.7%)
- 198 identified as members of Indigenous communities (7.6%)



Participant Demographics 2013-2017



EMPLOYMENT & TRAINING - 2017	Horti-culture	Painter Decorator	Android App	Refrigeration AC	YEC 2425	YEC 3090	ELSD	Employment Focus	ESE	JUMP Etobicoke	JUMP Scarborough	SDC	MOTS	Eti	Total
Girls (0-4)	0	0	0	0	0	0	13	0	0	0	0	0	0	0	13
Boys (0-4)	0	0	0	0	0	0	34	0	0	0	0	0	0	0	34
Total Children (0-4)	0	0	0	0	0	0	47	0	0	0	0	0	0	0	47
Girls (5-11)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Boys (5-11)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Children (5-11)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth - Female (12-24)	4	4	1	1	344	310	13	4	46	30	80	62	11	2	912
Youth - Male (12-24)	0	0	0	0	232	0	0	0	6	1	11	1	0	0	251
Gender Diverse (12-24)	0	0	0	0	2	0	0	0	1	0	0	0	0	0	3
Total Youth (12-24)	4	4	1	1	578	310	13	4	53	31	91	63	11	2	1166
Adults - Female (25-64)	46	16	18	12	1480	1676	147	46	250	522	586	671	116	51	5637
Adults - Male (25-64)	0	0	0	0	873	34	0	0	4	13	25	30	0	0	979
Gender Diverse (25-64)	0	0	1	0	1	0	0	0	1	0	0	3	0	0	6
Total Adults (25-64)	46	16	0	12	2354	1710	147	46	255	535	611	704	116	51	6603
Seniors - Female (65+)	0	0	0	0	33	5	2	0	0	4	10	13	1	0	68
Seniors - Male (65+)	0	0	0	0	30	0	0	0	0	1	1	2	0	0	34
Gender Diverse (65+)	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Total Seniors (65+)	0	0	0	0	63	5	2	0	0	5	11	16	1	0	103
Total Individuals Served	50	20	19	13	2995	2025	209	50	308	571	713	783	128	53	7937
Females	50	20	19	13	1857	1991	175	50	296	556	676	746	128	53	6630
Males	0	0	0	0	1135	34	34	0	10	15	37	33	0	0	1298
Gender Diverse	0	0	0	0	3	0	0	0	2	0	0	4	0	0	9
Total	50	20	19	13	2995	2025	209	50	308	571	713	783	128	53	7937
Members of Visible Minorities Communities	33	17	15	10	2366	1469	178	33	86	524	706	397	97	34	5965
Members of Indigenous Communities	2	0	0	0	45	5	0	2	108	0	0	82	1	1	246
All Others	15	3	4	3	584	551	31	15	114	47	7	304	30	18	1726
Total	50	20	19	13	2995	2025	209	50	308	571	713	783	128	53	7937
Client Contacts	3100	319	269	263	17970	10125	29160	3100	640	2920	3430	10180	3584	2915	87975
#of Staff (FTE)	1.4	1	2	1	13	14.6	9	1.4	3	5	5.07	4.5	1.72	2.5	65.19
# of People Employed	4	3	4	4	15	19	12	4	6	6	7	10	5	5	104
# of Service Volunteers	0	0	0	0	13	0	19	0	0	5	27	10	0	0	74
# of Committee Volunteers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# of Volunteers (Total)	0	0	0	0	13	0	19	0	0	5	27	10	0	0	74
Total Volunteer Hours	0	0	0	0	2466.5	0	1188.05	0	0	571.25	419	1080	0	0	5724.8

GIRLS AND FAMILIES - 2017	Camp Tapawingo	Breakthrough	Family Support	Girls Centre	Teen Mothers	H2H	Choices	Bergamot ELC	Total
Girls (0-4)	10	3	30	0	59	4	0	46	152
Boys (0-4)	14	2	42	0	46	10	0	45	159
Total Children (0-4)	24	5	72	0	105	14	0	91	311
Girls (5-11)	529	0	2	113	0	21	0	0	665
Boys (5-11)	101	0	4	0	4	24	0	0	133
Total Children (5-11)	630	0	6	113	4	45	0	0	798
Youth - Female (12-24)	240	8	14	243	107	4	0	0	616
Youth - Male (12-24)	12	0	0	0	0	3	0	0	15
Gender Diverse (12-24)	0	0	0	1	0	0	0	0	1
Total Youth (12-24)	252	8	14	244	107	7	0	0	632
Adults - Female (25-64)	329	230	126	7	0	43	75	0	810
Adults - Male (25-64)	188	0	26	0	0	0	0	0	214
Gender Diverse (25-64)	0	0	0	0	0	0	0	0	0
Total Adults (25-64)	517	230	152	7	0	43	75	0	1024
Seniors - Female (65+)	26	8	0	0	0	0	9	0	43
Seniors - Male (65+)	15	0	0	0	0	0	0	0	15
Gender Diverse (65+)	0	0	0	0	0	0	0	0	0
Total Seniors (65+)	41	8	0	0	0	0	9	0	58
Total Individuals Served	1464	251	244	364	216	109	84	91	2823
Females	1134	249	172	363	166	72	84	46	2286
Males	330	2	72	0	50	37	0	45	536
Gender Diverse	0	0	0	1	0	0	0	0	1
Total	1464	251	244	364	216	109	84	91	2823
Members of Visible Minorities Communities	318	156	186	298	164	61	35	65	1283
Members of Indigenous Communities	7	7	0	1	10	1	0	1	27
All Others	1139	88	58	65	42	47	49	25	1513
Total	1464	251	244	364	216	109	84	91	2823
Client Contacts	8849	2708	916	2825	810	1516	1805	0	19,429
#of Staff (FTE)	7.68	1.75	0.08	4.109	1.64	1.71	1.5	14.5	32.97
# of People Employed	39	7	5	10	6	4	2	27.5	100.5
# of Service Volunteers	171	7	0	2	0	2	0	1	183
# of Committee Volunteers	0	0	0	0	0	0	0	0	0
# of Volunteers (Total)	171	7	0	2	0	2	0	1	183
Total Volunteer Hours	4,102.0	582.9	0.0	424.0	0.0	413.9	0.0	158.0	5,680.8

HOUSING AND SUPPORT - 2017	Housing Admin	Pape	Bergamot	Wood-lawn	South Etobicoke	Elm	Agnes MacPhail	Arise	Women's Shelter	Dec 6 Fund	1st Stop	Total
Girls (0-4)	21	6	9	0	3	6	5	15	12	30	0	107
Boys (0-4)	18	5	8	0	2	5	3	15	12	30	0	98
Total Children (0-4)	39	11	17	0	5	11	8	30	24	60	0	205
Girls (5-11)	45	14	16	0	0	15	9	21	8	24	0	152
Boys (5-11)	29	10	8	0	0	11	7	6	4	45	0	120
Total Children (5-11)	74	24	24	0	0	26	16	27	12	69	0	272
Youth - Female (12-24)	127	28	19	2	1	78	1	9	10	42	117	434
Youth - Male (12-24)	61	14	24	0	0	23	2	2	2	35	0	163
Gender Diverse (12-24)	0	0	1	0	0	0	0	0	0	0	8	9
Total Youth (12-24)	188	42	44	2	1	101	3	11	12	77	125	606
Adults - Female (25-64)	515	76	67	59	24	313	36	53	36	110	90	1379
Adults - Male (25-64)	9	5	1	0	0	3	0	0	0	6	0	24
Gender Diverse (25-64)	2	0	0	0	5	2	0	0	0	1	6	16
Total Adults (25-64)	526	81	68	59	29	318	36	53	36	117	96	1419
Seniors - Female (65+)	43	3	4	16	1	20	1	0	0	0	0	88
Seniors - Male (65+)	1	0	0	0	0	1	0	0	0	0	0	2
Gender Diverse (65+)	0	0	0	0	0	0	0	0	0	0	1	1
Total Seniors (65+)	44	3	4	16	1	21	1	0	0	0	1	91
Total Individuals Served	871	161	157	77	36	477	64	121	84	323	222	2593
Females	751	127	115	77	29	432	52	98	66	206	207	2160
Males	118	34	41	0	2	43	12	23	18	116	0	407
Gender Diverse	2	0	1	0	5	2	0	0	0	1	15	26
Total	871	161	157	77	36	477	64	121	84	323	222	2593
Members of Visible Minorities Communities	474	120	124	23	23	207	63	93	27	239	155	1548
Members of Indigenous Communities	89	5	1	2	1	81	1	1	4	7	6	198
All Others	308	36	32	52	12	189	0	27	53	77	61	847
Total	871	161	157	77	36	477	64	121	84	323	222	2593
Client Contacts	0	3750	3515	3649	1500	4277	1800	5953	9229	560	27,375	61,608
#of Staff (FTE)	7.0	2.6	2.4	2.4	2.0	16.0	1.0	14.7	12.9	1.0	14.0	75.9
# of People Employed	8	4	4	4	3	20	2	40	12	1	45	143
# of Service Volunteers	0	13	10	7	1	7	8	25	16	0	69	156
# of Committee Volunteers	0	0	0	0	0	0	0	0	0	0	0	0
# of Volunteers (Total)	0	13	10	7	1	7	8	25	16	0	69	156
Total Volunteer Hours	0	648.5	354	126	18	87	58	354.5	899.5	0	690.5	3236

TOTAL ASSOCIATION - 2017 STATISTICS	Employment	Girls and Families	Housing and Support	Total
Girls (0-4)	13	152	107	272
Boys (0-4)	34	159	98	291
Total Children (0-4)	47	311	205	563
Girls (5-11)	0	665	152	817
Boys (5-11)	0	133	120	253
Total Children (5-11)	0	798	272	1070
Youth - Female (12-24)	912	616	434	1962
Youth - Male (12-24)	251	15	163	429
Gender Diverse (12-24)	3	1	9	13
Total Youth (12-24)	1166	632	606	2404
Adults - Female (25-64)	5637	810	1379	7826
Adults - Male (25-64)	979	214	24	1217
Gender Diverse (25-64)	6	0	16	22
Total Adults (25-64)	6603	1024	1419	9046
Seniors - Female (65+)	68	43	88	199
Seniors - Male (65+)	34	15	2	51
Gender Diverse (65+)	1	0	1	2
Total Seniors (65+)	103	58	91	252
Total Individuals Served	7937	2823	2593	13,353
Females	6630	2286	2160	11,076
Males	1298	536	407	2241
Gender Diverse	9	1	26	36
Total	7937	2823	2593	13,353
Members of Visible Minorities Communities	5965	1283	1548	8796
Members of Indigenous Communities	246	27	198	471
All Others	1726	1513	847	4086
Total	7937	2823	2593	13,353
Client Contacts	87,975	19,429	61,608	169,012
Number of Staff (FTE)	65.2	33.0	75.9	174.1
Number of People Employed	104	100.5	143	347.5
Number of Service Volunteers	74	183	156	413
Number of Committee Volunteers	0	0	0	0
Total Number of Volunteers	74	183	156	413
Total Volunteer Hours	5724.8	5680.8	3236.0	14,641.6

TOTAL ASSOCIATION STATISTICS OVER TIME	2013	2014	2015	2016	2017
Girls (0-4)	610	376	303	266	272
Boys (0-4)	504	370	314	314	291
Total Children (0-4)	1114	746	617	580	563
Girls (5-11)	846	754	785	822	817
Boys (5-11)	317	321	242	240	253
Total Children (5-11)	1163	1075	1027	1062	1070
Youth - Female (12-24)	1684	1904	1802	1995	1962
Youth - Male (12-24)	278	319	351	412	429
Gender Diverse (12-24)	NA	NA	12	15	13
Total Youth (12-24)	1962	2223	2165	2422	2404
Adults - Female (25-64)	5854	6388	7078	8152	7826
Adults - Male (25-64)	763	779	845	1219	1217
Gender Diverse (25-64)	NA	NA	23	25	22
Total Adults (25-64)	6617	7167	7,946	9396	9046
Seniors - Female (65+)	184	206	213	241	199
Seniors - Male (65+)	26	35	40	50	51
Gender Diverse (65+)	NA	NA	2	0	2
Total Seniors (65+)	241	241	255	291	252
Total Individuals Served	11,066	11,452	12,010	13,751	13,353
Females	9178	9628	10,181	11,476	11,076
Males	1888	1824	1792	2235	2241
Gender Diverse	NA	NA	37	40	36
Total	11,066	11,452	12,010	13,751	13,353
Members of Visible Minorities Communities	7073	7518	8,035	9461	8796
Members of Indigenous Communities	400	379	366	521	471
All Others	3593	3555	3,609	3769	4086
Total	11,066	11,452	12,010	13,751	13,353
Client Contacts	NA	157,257	162,676	148,169	169,012
Number of Staff (FTE)	206.1	186.8	210.9	156	174.1
Number of People Employed	421	398	396	322	348
Total Number of Volunteers	229	164	304	452	413
Total Volunteer Hours	13,156.5	12,031.5	16,922	22,448.5	14,641.6